ANNUAL REPORT 2020 - 2021



Office of the Commissioner, Persons with Disabilities Govt. of Mizoram

Contents

Chapter	Title	Page No.
1.	Introduction	3-4
2.	Implementation of Rights of Persons with Disabilities Act, 2016 by various State Government Departments	5-17
3.	Redressal of Grievances	18-22
4.	Actions taken and Achievements by office of the Commissioner for Persons with Disabilities	23-27
5.	Recommendations	28

Forward

Consequent upon the implementation of The Rights of Persons with Disabilities Act, 2016 the Office of the Commissioner for Persons with Disabilities was established on 1st June, 2012 with full fledged Commissioner as its Head of Office. The present Commissioner for Persons with Disabilities - Ms. Vanlaldiki Sailo was recently appointed on 02.02.2021

The Commissioner for Persons with Disabilities gives priority to promote effective implementation on Rights of Persons with Disabilities Act, 2016 and promote awareness/safeguard the rights of persons with disabilities within the State of Mizoram. However, as the ongoing COVID 19 pandaemic continues to disturb and restrict our daily lifestyle and society, necessary actions cannot be taken as desired.

VANLALDIKI SAILO

Commissioner Persons with Disabilities

Chapter – 1

Introduction

The Rights of Persons with Disabilities (RPwD) Act, 2016 was published in the Gazette of India, Extra, Pt. III, No. 59 dated 28th December, 2016 and came into force on 19th April, 2017. Accordingly, the Rights of Persons with Disabilities Rules, 2017 was notified and came into force on 17th April, 2018.

Under the provision of Section 79 of the RPwD Act, 2016 the State Commissioner shall perform the following functions:

- (a) identify, suo motu or otherwise, provision of any law or policy, programme and procedures, which are in consistent with this Act, and recommend necessary corrective steps;
- (b) inquire, suo motu or otherwise deprivation of rights of persons with disabilities and safeguards available to them in respect of matters for which the State Government is the appropriate Government and take up the matter with appropriate authorities for corrective action;
- (c) review the safeguards provided by or under this Act or any other law for the time being in force for the protection of rights of persons with disabilities and recommend measures for their effective implementation;
- (d) review the factors that inhibit the enjoyment of rights of persons with disabilities and recommend appropriate remedial measures;

- (e) undertake and promote research in the field of the rights of persons with disabilities;
- (f) promote awareness of the rights of persons with disabilities and the safeguards available for their protection;
- (g) monitor implementation of the provisions of this Act and schemes, programmes meant for persons with disabilities;
- (h) monitor utilization of funds disbursed by the State Government for the benefits of persons with disabilities;
- (i) perform such other functions as the State Government may assign.

Hence, office of the Commissioner for Persons with Disabilities has given priority to safeguard effective implementation of the RPwD Act, 2017 and take up the matter with concerned authorities/Departments for corrective action if necessary and ensure that rights of Persons with Disabilities are protected and well enforced in the State of Mizoram.

Chapter - 2

Implementation of Rights of Persons with Disabilities Act, 2016 by various State Government Departments

I. Rights and Entitlements (Section 3-15):

- Commissioner for Persons with Disabilities has been appointed as Nodal Officer for inclusive and accessible electoral processes vide No. H. 11021/ 1/2016-CEP dt: 11/06/2018.
- The Director, Social Welfare Department has been appointed as Limited Guardian vide No.B.13016/ 58/2017-SWD dt: 18/11/2018.

II. Education (Section 16-18):

- All District Education Officers under School Education Department have been appointed as Nodal Officers for implementation of the provisions of the RPwD Act, 2016 relation to school education for students with disabilities vide No.A.12034/1/2018-DSE(E) dt: 12/11/2018.
- Inclusive Education (IE) under Samagra Shiksha for students with Disabilities as well as Inclusive Education for the Disabled Students in the State (IEDSS) are also implemented by the State to ensure that all facilities as mandated under Persons with Disabilities (PwD) Act are provided to all students with disabilities at the Elementary and secondary stages as per their needs.

- Although Special Part-time classes are not conducted, Resource Teachers (Special education Teachers) give Home-based Education to children with special needs who are not able to attend regular classes due to their profound disabilities. As recommended by MHRD there is one Resource Teacher in each block in all the Districts.
- Hearing Impaired children are allotted front row seats in the classroom at the left side of the teachers. Visually Impaired children are also allotted front row seats.
- Blind candidates appearing in HSLC examination conducted by Mizoram Board of School Education (MBSE) are allowed to offer either Commercial Studies /Home Science (Theory only) in lieu of Mathematics w.e.f 2009.
- There are 5 Districts where Special schools are run by NGOs:-

S1.No.	District	Name of Special School	
		Spastic Society of Mizoram	
1	Aizawl	(Gilead Special School)	
		Bawngkawn, Aizawl.	
		Samaritan Association for the	
		Blind (Special Blind School),	
		Zuangtui Road, Durtlang	
		Venglai.	
		Ephatha Deaf School,	
		Vaivakawn, Aizawl.	
		Redeem Garden, Chaltlang	
		Lily Veng, Aizawl.	
		Shining Star Special School,	
		Republic Veng, Aizawl.	
		Special School for Persons with	
2	Lunglei	Disabilities (Onyx Special	
		School), Chanmari, Lunglei.	

		Salvation Army Home for the
3 Kolasib		Blind, Kolasib Vengthar,
		Kolasib.
		Society for the Mentally
		Handicapped, Project Road,
		Kolasib District.
		Shalom Spastic Society
4	Serchhip	(Shalom Special School), New
		Serchhip.
5	Siaha	Mary Hechia Residential
		Special School, Siaha.

Educational Facilities:-

- (1) Books & Stationery (Including Braille Books for Blind and large print books for low vision)
- (2) Braille stationery material (Including Embossed Charts, Globes etc.) @ ₹ 450 x 10 months.
- (3) Reader allowance @ ₹ 300 x 10 months.
- (5) Transport Allowance for 10 months @ ₹ 400 x 10 months.
- (6) Stipend for girls for 10 months @ ₹ 200 x 10 months.
- (7) CwDs are given scholarships/Stipend as follows:
 - a) Upto Cl-IV: ₹800/- p.m per student.
 - b) Cl-V to Cl-VII: ₹ 1,000/- p.m per student.
 - c) Cl-VIII to Cl-XII: ₹ 2,500/- p.m per student.

Examination:-

- (1) Extra time of 1 hour (60 minutes) for each paper is given to CwSNs/CwDs during examinations.
- (2) Blind, Locomotor & Spastic children are provided with Scribe and Writer.
- (3) For Blind candidates appearing in HSLC exam, practical examination shall not be conducted.
- (4) In lieu of Mathematics, Blind candidates may offer either Commercial Studies or Home Science (Theory only).

III. Skill Development and Employment (Section 19-23):

- There are 3 (Three) Training Centres for the Specially abled persons run by Social Welfare Department, viz:-viz:-
 - (1) Female Training Centre, Aizawl.
 - (2) Male Training Centre, Aizawl.
 - (3) Female and Male Training Centre, Lunglei.
- Sewing Machines, Treadle Machines and Cobbler Tools are given at free of cost to the trainees after completion of 1(one) year training.
- To provide economic rehabilitation and self-employment to disabled persons, Financial assistance of ₹2,450/- (one time assistance) for petty business, etc. and ₹4,000/- (one time assistance) for pig/poultry rearing is given by State Government as Grant-in-Aid.
- Three (3) District Employment Exchanges in Aizawl, Lunglei and Siaha are declared as Special Employment Exchanges for Persons with Disabili

ties since 2005.

• Grievance Redressal Officers are appointed by all Government Departments.

IV. Social Security, Health, Rehabilitation and Recreation (Section 24-30):

- Reimbursement of hearing aid can be applied to Employees of the Government of Mizoram who entered Government service under the disabled quota and having authentic hearing impaired certification from the authorities appointed by the Govt. of Mizoram through Social Welfare Department.
- Educated Persons with Disabilities (PwDs) who are registered in the Employment Exchange but not getting employment for more than 2 (two) years are given unemployment allowance by the State @₹3,000/- per year per person through Social Welfare Department.
- Disability pension is given to severely disabled/ totally bed ridden @ ₹350/- per month through Social Welfare Department.
- Aids and Appliances are given to PwDs by ALIMCO.
- Monitoring Committee for implementation of the roadmap for setting up rehabilitation Home for Mental Patients was set up vide Notification No.C.18015/94/2018-SWD dt: 1/07/2019 which was issued by Social Welfare Department in compliance of Hon'ble Supreme Court order.

- The State has implemented the Rashtriya Bal Swasthya Karyakram (RBSK) to conduct extensive child health screening and provision of early intervention services. Main activity under the programme involves routine and regular child health screening by 25 dedicated RBSK Mobile Health Teams.
- Details of steps taken by Health & Family Welfare Department:-

(1) <u>Prevention of disabilities</u>:

- a) National programme such as National Mental Health Programme (NMHP), National Programme for Control of Blindness & Visual Impairment (NPCB & VI) among trained paramedical workers, nurses, health workers and doctors have been conducted in different areas.
- b) Programmes like Rastrya Bal Swasthya Karyakram (RBSK), Rashtrya Kishore Swasthya Karyakram (RKSK) and National Programme for Prevention and Control of Deafness (NPPCD) have been conducted.

ASHA and Anganwadi workers are trained to identify children having hearing problems, so that if there is any such they may avail the cochlear implant facility

(2) <u>Identification and certification of disabilities</u>:

 Patients who go directly to the hospitals are issued Disability Certificates after due assessment.

- b) MBBS doctors posted at PHC and CHC have been instructed to issue medical certificates if the person requiring disability certificate has a clear cut i.e. obvious disability.
- c) Medical Boards have been set up in hospitals to identify persons with Disabilities.

(3) Rehabilitation:

- a) National Institute of Locomotor Disabilities (NILD), Aizawl performs diagnosis and provides Aids and Appliances to PwDs such as hearing aid, artificial arms, crutches, etc.
- b) Artificial limbs are made and provided at the PMR Department in Civil Hospital, Aizawl.
- c) Cataract surgeries are performed and spectacles are provided to the needy persons through NPCB & VI.

V. Special Provisions for Persons with Benchmark Disabilities (Section 31-37):

- All Government institutions of higher education and other higher education institutions receiving aid from the Government reserves not less than 5% seats for Persons with benchmark disabilities.
- State Government notified 4% reservation under the Government of Mizoram for Persons with Disabilities in respect of all categories of posts in Group 'A','B','C' and 'D' under the Government which was recently revised on 18th April, 2017 Vide Government Notification No. A. 12027/2/2017 – P & AR (GSW) dt: 18/04/2017.
- There is 5% reservation in all poverty alleviation and various developmental Schemes with priority to women with benchmark disabilities vide No. D. 28013/1/2013-NLUP/PT-III/168 dt: 14/03/ 2018.
- Preferential allotment of house site in the New House Site Plan is given to disabled persons provided he/she is the head of the family having no house site for his/her own.

VI. Special provisions for persons with disabilities with high support needs (Section 38):

 Director, Hospital & Medical Education was appointed as the Authority to whom a person with benchmark disability can apply for high support needs vide Notification No. J. 11018/14/2014-HFW.141 dt: 09/08/2019.

VII. Duties and Responsibilities of Appropriate Governments (Section 39-48):

- The State Government has implemented SIPDA Scheme and Accessible India Campaign under which a total of 59 buildings have been retrofitted with ramps, toilets and lifts for wheelchair users. Buildings have been identified for Phase II of the Accessible India Campaign and release of fund from the Central Government is awaited.
- Centre for Disability Studies has been set up at Mizoram University for preparing professionals for imparting higher education in the field of disabilities.
- State Government servants having minimum 40% of disability are given Transport allowance at the minimum of ₹1,000/- p.m vide Government Notification No. A. 26019/1/09 FIN (PRU) dt: 06/08/2010.
- Free/Concessional Travel for Persons with Disabilities:-
 - (1) Free travel concession in MST buses to the bonafide blind persons (both eyes), physically disabled persons, mentally retarded persons provided that they are not Government servants and have no Government servants in their families.
 - (2) Special concession in fare upto 50% is given to Persons with Disabilities for travelling in city buses in Aizawl and Lunglei on production of I.D Card issued by Social We-

lfare Department.

- (3) Transport allowance: Transport allowance at various rates depending on the pay scales of the employees is given to physically handicapped Government employees viz. Blind and/or Orthopaedically handicapped employees with minimum of 40% permanent/partial disability of either upper or lower limbs OR 50% permanent/partial disability of both upper and lower limbs together as certified by appropriate Medical Authorities Medical Authorities vide O.M No. A. 26019/1/99-FIN (PRU) dt: 10/06/2004.(4)
 - (4) Escort Allowance: Government servant with Disabilities are allowed to purchase travel ticket for self and Attendant/ Escort at concessional rates, if any, offered by Railways/ Airlines while on tour (domestic/foreign).

VIII. Registration of Institutions for Persons with Disabilities and Grants to such Institutions (Section 49-55):

- Director, Social Welfare & Tribal Affairs has been appointed as competent authority for issue of certificate of registration in respect of Institutions for PwDs.
- Secretary, Social Welfare Department has been appointed as Appellate Authority to whom appeals against the order of competent authority refusing or revoking the certificate of Registration of Institution can be made.

IX. Certification of Specified Disabilities (Section 56-59):

 Identification and Certification for issue of Disability Certificate was notified as per the guidelines issued by the Ministry of Social Justice & Empowerment.

X. Central and State Advisory Boards on disability and District Level Committee (Section 60-73):

- The following Committees have been constituted as mandated under the RPwD Act:
- (1) State Advisory Board on Disability.
- (2) State Committee for Research on Disability.
- (3) District Level Committee on Disability.
- (4) State Level Coordination Committee.
- (5) Expert Committee.
- (6) Advisory Committee:

XI. State Commissioner for Persons with Disabil ties (Section 74-83):

- Pi Vanlaldiki Sailo was appointed as full time Commissioner for Persons with Disabilities on 2nd Feb., 2021.
- Details of existing staff are as follows:



S1. No	Designation	No. of Posts
1	Assistant Commissioner	1 no.
	Research-cum-Programme	
2	Assistant	1 no.
3	Assistant	1 no.
4	UDC-cum-Cashier	1 no.
5	Stenographer - III	1 no.
6	Sign Language Interpreter	1 no.
7	LDC-cum-Computer Operator	2 nos.
8	IV th Grade/Chowkidar	4 nos.
9	Driver	1 no.
	Total:	13 nos.

 Annual Report for the year(s) w.e.f 2012 till date were prepared and laid before the State Legislative Assembly.

XII. Special Court (Section 84-85):

- Law & Judicial Department, Govt. of Mizoram after taking approval from the Chief Justice, Guwahati High Court had designated various Courts in Mizoram to try offences under the RPwD Act, 2016.
- As required under Section 85 of the Rights of Persons with Disabilities Act, 2016, Addl. Public Prosecutors are also appointed as Special Public Prosecutors for the purpose of conducting cases falling under the Act.
- · Special courts for Divyangjan are as follows:-

S1. No.	Name of Court	Territorial Jurisdiction
	2 nd Court of Addl. District	Whole of Aizawl, Serchhip
1		and Mamit Administrative
	& Session Judge, Aizawl	Districts
2	Addl. District & Session	Whole of Lunglei
	Judge, Lunglei	Administrative District
3	Addl. District & Session	Whole of Champhai
3	Judge, Champhai	Administrative District
		Whole of Siaha and
4	Fast Track Court, Siaha	Lawngtlai Administrative
		District
5	Fast Track Court, Kolasib	Whole of Kolasib
	Last Hack Court, Rolasio	Administrative District

Chapter – 3

Redressal of Grievances

As required under Section 23 (1) of the Rights of Persons with Disabilities Act, 2016, every Government Department has to appoint Grievance Redressal Officer under their respective Departments. The following officers have so far

been appointed as Grievance Redressal Officers:-

Sl.	Department	Name	Designation
1	Local Administration Dept (LAD)	Pi Lallianthangi	Deputy Director (Admn)
2	Transport	Pi Lalbiakkimi	Deputy Director (Admn)
3	Commerce & Industries		Deputy Director (Admn)
4	Geology & Mining Resource	Pu R. Zirtluanga	Geologist Junior
5	Women & Child Devp. Dept.	Pi Lalthuamluaii	Joint Director
6	Sericulture	Pu C. Rozawna	Joint Director
7	Cooperative Societies	Pu Zaliankhuma	DRCS (Hqrs)
8	Higher & Technical Education	Pu Lalhmingthanga	Joint Director (Admn)
9	Police Headquarters	Pu Lalthafamkima Jongte	AIGP (Operations)
10	Anti Corrupiton Bereau	Pu J. Lalmuankima	Addl. SP
11	Disaster Mangement & Rehabilitation	Pi Hmingthanzuali Ralte	Deputy Director (Admn)
12	Administrative Training Institute		Deputy Director (Admn)
13	Sports & Youth Services	Pu Vanlalrova	Deputy Director
14	Sainik Welfare & Resettlement	Surg Lt Cdr Lalnuntluanga (Retd)	Director

15	Art & Culture Dept	Pu Lalchuailova	Deputy Director
16	Account & Treasuries		Director
17	Tourism	Pi Lalthakimi Pachuau	Deputy Director
18	Engineer-in-Chief, Public Works Dept		Superintendent
19	Planning & Prog. Implementation	Pu Rolianpuia	Superintendent
20	Prisons	Pu Lalrosanga Chhangte	Asst. Inspector General of Prisons
21	UD&PA	Pi Lalremruati	Deputy Director (Admn)
22	DC, Aizawl	Pi K. Vanlalruati	Addl. DC
23	Commissioner of State Tax	Pu HK Lalhawngliana	Joint Commissioner of State Tax
24	ICT	Pu Vanlalringa	Senior Informatics Officer
25	School Education Dept.	Pu Lalramthanga	Deputy Director (Admn)
26	РНЕ	Pu HB Chakma	Superintending Engineer
27	Animal Husbandary & Veterinary	Dr Lalremliana	Joint Director (Admn)
28	Land Revenue & Settlement	Pu Lalmuanpuia	Deputy Director
29	Economic & Statistics		Deputy Director (Admn)
30	Executive Engineer, PWD, Project Division - II	Pu Jimmy Vanlalsiama	SDO (TC)

31	Home Guard & Civil Defence Dept.	Pu C. Lalnunmawia	Dy Commandant General cum Joint Director, MRHG & CD
32	Chief Engineer, Roads, PWD	Er. Vanlalmuana Fanai	EO to CE
33	Soil & Water Conservation	Lalchhanhima	Dy. Director (Planning)
34	Pachhunga University College	Pi Lalsangkimi Sailo	HOD &Asst Prof.
35	E-in-C, PWD	Pi Lalrinpuii	Deputy Director (Admin)
36	Govt Zirtiri Resi. Science College	Prof. B. Zoliana	Principal
37	EE, PWD, Aizawl Road Division	Pi Rohlupii	DHA
38	Directorate, SW&TA	Pi Caroline Hmingthanzuali	Officer on Sp. Duty (Disability Affairs)
39	Jordan Centre, Sethawn	Pi Ruth Vanlalsawmi	Centre Director
40	State Social Welfare & Rehabilitation Centre	Dr. R. Lalnunmawii	Superintendent
41	Dist. Social Welfare Office, Azl E	Pi F Lalngaihawmi	DSWO
42	Dist. Social Welfare Office Azl W	Pi Zodinthangi	DSWO
43	DSWO, Lunglei	Pu Ngurthanmawia Sailo	DSWO
44	DSWO, Siaha	Pi Gracy Lalchhanzuali	DSWO
45	RITC for Tribal Youth	Pi Lalrinhluii Sailo	Superintendent
46	Aizawl North College	Mr. Lallura Zote	Dept of History

47	Health Services	Dr. Lalremmawii	Jt. Director (M)
48	IASE	Lalrinfeli khiangte	Asst. Professor
49	Printing & Stationery	Lalbiakfela	Deputy Controller
50	FCS&CA	Laltanpuia Hnamte	Joint Director
51	Superintendent Engineer, PWD, Western Circle	Er Andy C. Lalramchhana	Asst. Engineer
52	Labour, Employment, Skill Devp. & Entrepreneurship Dept	Dr. J.T Vanlalngheta	Joint Director
53	Mizoram Law College	Mrs. Zoparliani Khiangte	Asst Professor
54	Govt. Champhai College	Mrs. C.Lalnunpuii	Associate Professor
55	Govt. Lunglei College	Pu C. Lalthanpuia	Associate Professor
56	NIELIT	Shri R. Dengchhunga	Technical Officer
57	Govt. Johnson College	Lucy Vanlalhruaii	Associate Professor
58	Aizawl West College	K. Lalmuanpuii	HOD, Dept of PA
59	Kolasib Division, PWD	Laldinthari	Head Assistant
60	St. Xavier's College	Fr. Alphonse Lepcha SJ	Vice Principal
61	Irrigation & Water Resource	Pu Beizawzi T. Azyu	Superintending Engineer (W&D)
62	Zoram Medical College	Pi C. Liankhumi	Superintendent
63	Hospital & Medical Education	Dr. Robert L. Khawlhring	State Nodal Officer (National Mental Health Programme)

64	Govt. T. Romana College	Dr. Jasmine Lalremmawii	Associate Professor (Dept. of PA)
65	Mizoram College of Nursing	R. Lalruatkimi	Lecturer
66	E-in-C, Hmuifang division. PWD	Pu Challiansanga	Accounts Officer
67	DIET, Lunglei	Mary Vanlalawii	Lecturer
68	College of Nursing,	Mrs. RC	Assistant
00	Synod Hospital	Lalrengpuii	Professor
69	Fisheries	Pu Lalthanzuala	Assistant Director
09	Department	Fu Laitiiaiizuaia	Assistant Director
70	Govt. Hnahthial	Pi Lalrinkimi	Asst. Professor
1	College	FI Laii iii Kiiiii	(Mizo)
71	Govt. Lawngtlai	Pi Ruth Lalrampuii	Assistant
′ ¹	College	II Kutii Lairampun	Professor
72	Govt. Kolasib College	Mr. Laltanpuia	Associate
12		Rengsi	Professor
73	SCERT	Pi Lalrinpuii	Dy Director (IED)
74	Govt. Serchhip	Mr. Ricky	Asst. Prof &
	College	Lalsangzuala	Chairman

Chapter - 4

ACTIONS TAKEN AND ACHIEVEMENTS BY OFFICE OF THE COMMISSIONER FOR PERSONS WITH DISABILITIES

Actions could not be taken for effective implementation of the Rights of Persons with Disabilities Act, 2016 due to the ongoing COVID-19 pandaemic w.e.f 2020 till date. Hence, only few actions that could be taken are outlined in this report.

- I. Commissioner for Persons with disabilities had written letter to all the Departments under the State Government with a request to intimate whether identified Posts have been filled up in their respective Departments, as well as clarifications and justification for Posts not filled up till date. 15 Departments have responded to our letter and necessary actions are being taken till date. Total no. of disabled persons so far employed in the State under Group 'A', 'B', 'C' and 'D' is 76 nos. (as on March, 2021).
- II. Commissioner requested all Government Departments to appoint Grievance Redressal Officer. As a result Grievance Redressal Officers were appointed under every Department.
- III. As per request made by Commissioner for PwDs to give Priority and preference to PwDs in testing, treatment and vaccination of COVID 19, the Govt. of Mizoram issued various Notifications in this regard and actions are being taken.

IV. Deputy Commissioner, Aizawl was requested to provide relief to street singers (Blind), PwDs who are greatly affected by COVID 19 pandemic. Hence, CM Relief fund was disbursed to 8 (eight) PwDs @ ₹2,000/- each.



V. A fruitful meeting with Aizawl City Bus Owners Association (ACBOA) was held on 10th March, 2020 to discuss accessibility for Persons with Disabilities in public transport buses.



VI. Meeting with Siaha District Level Committee on Disability was held on 23rd March, 2020.



VII. Meeting with Lawngtlai District Level Committee on Disability was held on 24th March, 2020.



VIII. Meeting with Lunglei District Level Committee on Disability was held on 25th March, 2020.



IX. Visit Onyx Special School, Lunglei run by MHIP was held on 25th March, 2020.



X. The Department of Sociology, Mizoram University requested this office to sponsor research project on 'Rehabilitation of Disabled and inclusive development'. Therefore, Commissioner for PwDs requested Finance Department to sanction the required amount for sponsoring the research project. As a result, amount of ₹ 9,59,000/- (nine lakh fifty nine thousand) was sanctioned.



XI. Distribution of Digital Voice Recorder to 6 (six) blind students on 2nd Nov., 2021.



Chapter - 5

Recommendations

- 1. The building plans in respect of public buildings such as Colleges, Schools, Hospitals and Churches should be made easily accessible for Persons with Disabilities with barrier free environment. In addition, Transport system such as public buses, waiting shed, parking places, etc. should have barrier free environment for PwDs.
- 2. All Departments of the State should strictly follow Reservation Roster System issued by the Department of DP & AR from time to time.
- 3. The Aizawl Municipal Council (AMC) needs to ensure that all public buildings strictly follow the AMC Building Regulations, 2012 especially in respect of barrier free environment.